



2026 USBC Open Championships Caesars Captain's Club Bonus Program Frequently Asked Questions

Caesars Captain's Club Bonus Program

1. What is the Caesars Captain's Club Bonus Program? It is a rewards program offered by Caesars for Captain's Club members who book team housing at Eldorado, Silver Legacy or Circus Circus in Reno. Rewards are based on the total room nights booked as part of your group or sub-block.

2. How are Total Room Nights (TRNs) calculated?

TRNs are calculated using this formula:

Take the low end of team count for a given tier (Bronze = 5 teams x 5 bowlers per team, 25) x 3.4 nights (average stay) ÷ 2 (double occupancy), which equals 43 total room nights.

This gives an estimate of how many nights your group will occupy, which determines your reward tier.

3. Do I have to use the sub-block feature to qualify for Caesars Captain's Club rewards?

Yes. To be eligible, room nights must be part of a confirmed sub-block at one of the participating Caesars properties (Eldorado, Silver Legacy or Circus Circus). Make sure your block is clearly designated. Otherwise, there is no way to confirm your group's total room nights.

4. What kind of rewards can I earn?

Based on your total room nights, you can qualify for perks such as:

- Room upgrades or complimentary rooms
- Welcome baskets
- Food and beverage resort credits (\$100–\$500)
- Exclusive experiences (like bar setups or private receptions)
- Custom embroidered bowling tote bags
- Airfare credit (Caesars Elite tier)

Full reward details can be found in the program chart provided by Caesars.

5. What are the reward tiers?

There are five tiers:

- Bronze (5–9 teams / 43 TRNs)
- Silver (10–14 teams / 85 TRNs)
- Gold (15–19 teams / 128 TRNs)
- Platinum (20+ teams / 170 TRNs)
- Caesars Elite (40+ teams / 340 TRNs)

6. What if my group doesn't meet the minimum for a reward tier? Rewards start at Bronze (minimum 43 room nights). If your sub-block falls below that threshold, you will not qualify for Caesars Captain's Club program benefits at Caesars properties.



7. **When and how do I receive my rewards?** Rewards are distributed during or shortly after your stay, based on verified room night totals by Connections Housing and Caesars. Caesars will track usage and coordinate with you for delivery or redemption of your benefits.
8. **Can I combine this program with other hotel promotions or discounts?**
No. The Caesars Captain's Club Bonus Program is exclusive and may not be combined with other promotions or offers unless explicitly stated.

MyBowlingVacation.com Sub-Block Feature

1. What is a sub-block?

A sub-block allows individual teams within a larger group (e.g., multiple teams coordinated by one captain) to make their own room reservations within a master group block. It provides flexibility while keeping everyone under the same overall reservation umbrella.

For example, John Smith has several teams he coordinates. He will request a sub-block of 100 rooms under his name within the USBC master block. He will be given a reservation link that is specific to his sub-block, which he will send to his teams. They will use the link to make their reservation, and they will be captured as part of the Smith block.

2. Who should use the sub-block option?

Sub-blocks are ideal for captains coordinating housing for multiple teams who want each team (or bowler) to book their own room within the group block. It is perfect if you are managing more than one team but don't want to be responsible for assigning every single room.

Plus, if you want to earn bonus rewards as part of Caesars Captain's Club program, this is the best way to ensure you get credit for all the teams you are responsible for.

3. Do sub-block reservations receive the same hotel rates as the main group block?

Yes. However, hotel rates are not guaranteed to be discounted for group blocks. Rates can vary throughout the event, so we strongly recommend checking MyBowlingVacation.com before finalizing your request.

4. Does creating a sub-block lock in my hotel preferences?

All requests—including sub-blocks—are filled on a first-come, first-served basis, and placed according to availability. You are not guaranteed your first choice for a hotel. You are encouraged to list multiple hotel preferences when submitting your request. Once your sub-block has been confirmed, all of the reservations made through your designated link will be at the confirmed property.

5. Do sub-block reservations count toward the Early Bird special?

Only if the individual reservations within the sub-block are booked on or before Aug. 31, 2025. Having a confirmed block or sub-block does not automatically qualify for the Early Bird waived resort fee. Therefore, based on when the individual reservation was booked, you may have some people in your sub-block that receive the Early Bird waived resort fee and some that do not.

6. Can team members in a sub-block manage their own bookings?

Yes. Once the sub-block is confirmed, the captain will be sent a dedicated reservation link. It is that person's responsibility to share it with their team members. Individual team members will be able to reserve their own rooms within the block using a credit card to guarantee their reservation.

The important step is that the team coordinator sends the booking link for the sub-block to each bowler within their group. Otherwise, if they simply make their reservations on MyBowlingVacation.com directly and don't go through your group booking link, we cannot guarantee you'll receive credit for those room nights.



- 7. What happens if some of the bowlers on my team book outside of the sub-block?** To get credit for those total nights, they must be connected to your sub-block. If you are aware, simply reach out to Connections Housing and they will contact the property to have those bowlers moved into your sub-block.
- 8. Will my Captain's Club complimentary room nights apply to my sub-block?** Captain's Club complimentary nights are managed directly by USBC in coordination with Caesars. Connections Housing is not able to assist with the allocation or confirmation of these benefits.
- 9. How do I submit a request to use the sub-block feature?** When completing the Group Block Housing Request Form, indicate that you would like to create a sub-block. You can include this in the comments or email bowl@connectionshousing.com for assistance in setting it up.
- 10. What happens after I submit the request?** Connections Housing will review your request and contact you once your group sub-block is confirmed. You'll then receive instructions for sharing the booking information with your teams.
- 11. Is there a cut off date for my sub-block?** Yes. We will contact you approximately 45 days out from your reservation. At which point, the sub-block would be cut off, with no more reservations accepted. This allows Connections Housing enough time to connect with the hotel regarding any last-minute reservation details for your group. If you need to extend that for any reason, please contact Connections Housing.
- 12. When does my credit card get charged for the reservation?** Your credit card is simply to hold the reservation. You will not be charged until you arrive on-site and check-in.
- 13. What if I have to cancel my reservation?** As long as you cancel before the 72-hour mark, you will not be charged anything. If you cancel within that window or don't show, you will be charged for one day of your reservation.
- 14. Who do I contact if I have more questions or need help making reservations?** For help with your sub-block or group block request, please contact Connections Housing at 855-LETS-BOWL (855-387-2695) or email Bowl@ConnectionsHousing.com.